



Espresa
Powering Great Workplaces®

Case Study



**Anonymous Global
Software Company**

Powering Equitable Benefits to Support a Global Workforce

Powering Great Workplaces® with Personal Benefits Employees Love

espresa.com



Operations in
30+ countries



Thousands of
global employees



Ethos: Modernizing
and simplifying global
payment structures



This company is a global leader in software that powers safe, simple international payments. With decades of expertise and a relentless focus on improvement, they process millions of transactions daily—empowering their clients to modernize, simplify, and scale their payment infrastructure to meet evolving demands.

The Challenge

To keep pace with a rapidly evolving workforce and reinforce their people-first culture, this international software leader set out to reimagine their benefits strategy with a focus on flexibility and global equity. At the heart of this initiative was a simple but powerful question from employees: “Does my company truly care about me?”

Their existing benefits, while valuable, were heavily centered on physical wellness and lacked the breadth and personalization employees were seeking. They needed a solution that could deliver choice, inclusivity, and alignment with their cultural transformation goals—ultimately putting the power of personalization in the hands of every employee.



The Solution

This software leader sought a partner that could deliver scalable, globally-inclusive benefits, backed by a robust support team and a genuine commitment to employee care. Espresa stood out as the only provider that met every requirement.

To meet the evolving needs of their workforce, they launched a Lifestyle Spending Account (LSA)—empowering employees to invest in their physical well-being in ways that work for them. Whether team members were long-time fitness enthusiasts or just starting their wellness journeys, the LSA provided flexibility and choice across activities and equipment.

24/5 Support for a Global Workforce

With a new benefits platform serving employees across time zones, seamless support was non-negotiable.

Espresa's 24/5 global support team delivered fast, reliable answers—ensuring employees always felt supported, no matter where they were.

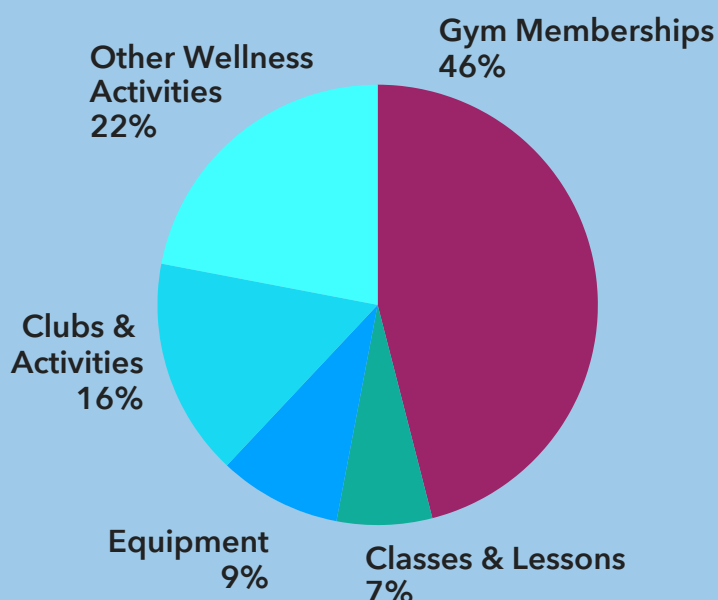
Support by the Numbers: Scores of Surveyed Employees



100% MSAT

Program Impact & Engagement

LSA Wallet Distribution



Supporting Physical Wellness

- + Gyms
- + Classes
- + Trainers
- + Equipment



Employee Engagement

- 1,740 Employee accounts created
- 957 Reimbursements
- 1.5 Submissions per user on average



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The Future of Their Global Benefits

Driven by employee feedback and a commitment to continuous improvement, this company is now exploring tuition reimbursement as the next evolution of its global benefits strategy.

This expansion aligns with a broader cultural and leadership transformation—one that prioritizes personal growth, career development, and flexibility. With its proven track record, Espresa remains a trusted partner in powering benefits employees truly value.



Espresa is Powering Great Workplaces® with personal benefits people love.

Driving global employee engagement programs, Espresa is inclusively available in all languages, time zones, and currencies. And, with Espresa LSA Plus™, companies can power flexibility and freedom of choice with integrated total well-being, recognition, and community in a single app.

